

# Framework for Family Engagement

## Impact Domain



Work with families to report how their participation and ideas improved existing policies or helped in developing new policies. This information can be shared with organizational leaders and with family partners.

### **Listen to families and respect their expertise.**

Make sure family partners feel welcome and have opportunities to speak up and share their ideas. Families know what works well for them and what doesn't in the systems of care that serve them. Listen to their lived experience.

Work with families to identify areas for improvement and find solutions to the challenges they experience.

### **Identify what has changed.**

Recognize and document what families contributed to the work and what the organization is doing differently because of families' input and ideas.

Work with families to create an action plan to improve family engagement in systems-level changes in your organization.

### **Take the next steps.**

Learn more about engaging families in systems-level initiatives by downloading and using the Family Engagement in Systems Assessment Tools from [familyvoices.org/FESAT](http://familyvoices.org/FESAT).

The tools provide a collection of strategies, resources and tools to help your organization improve the way you engage families in systems-level changes.

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### Strategy 4.4

Develop an Action Plan for a meaningful family engagement initiative.

### Examples of Action Plans for Family Engagement Initiatives

Organizations that complete the FESAT and identify domains for improvement should work with family leaders to develop an action plan to improve family engagement.

1

The Center for Community Health and Development at the University of Kansas has a [Community Tool Box](#) that includes a section on [Developing an Action Plan](#).

2

The [Free Management Library](#) includes thousands of tools that help facilitate organizational change, include the [Basics of Action Planning](#).

3

The [S.M.A.R.T. Objectives Worksheet](#) from Wayne State University provides step-by-step instructions for developing action plans.

4

The Massachusetts Libraries Board of Library Commissioners has an [Action Plan template](#).