



Public Health Emergency Unwinding: Understanding the Impact on Families

Public Health Emergency Unwinding: Understanding the Impact on Families

PRESENTERS

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**Please share your name, state and the organization you represent by
typing it into the chat**



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Project Overview

Family Voices was awarded funding from the Lucile Packard Foundation and Maternal Child Health Bureau (MCHB) to help families understand and address issues related to the unwinding of the Public Health Emergency.

Many families of medically complex children are impacted by the Medicaid unwinding. Family Voices will work with the F2F/AOs, Manatt and other partners to reach out to families from the national network to support understanding the process and changes.

This project is supported, in part, by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$650,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).



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Session	Date	Topic
Session I	11/30/2023	PHE Unwinding: Understanding the Impact on Families
Session II	12/14/2023	I've Lost Services, Now What?
	1/11/2024	Technical Assistance Office Hours (12:00pm EST - 1:30pm EST)
Focus Group	1/24/2024	How's It Going?
Session III	2/8/2024	Navigating Redetermination with Special Populations
Session IV	2/22/2024	Providing Culturally Appropriate Support to Families
Session V	3/7/2024	Creating Effective Outreach Campaigns
	3/14/2024	Technical Assistance Office Hours (12:00pm EST - 1:30pm EST)
Session VI	3/14/2024	Ask the Experts: Responding to the Challenges of the PHE Unwinding

* All sessions will be recorded and available for viewing at <https://familyvoices.org/unwinding>



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Objective



- Understand the Public Health Emergency and the implications of the Public Health Emergency ending
- Learn about programs and commonly used terms that are important when supporting families who are impacted by the end of the Public Health Emergency
- Explore the impact that the end of the Public Health Emergency is having on families across the country

Pre-Session Questions



<https://www.surveymonkey.com/r/StayCoveredMod1PreTest>



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Medicaid and the Public Health Emergency

The Public Health Emergency



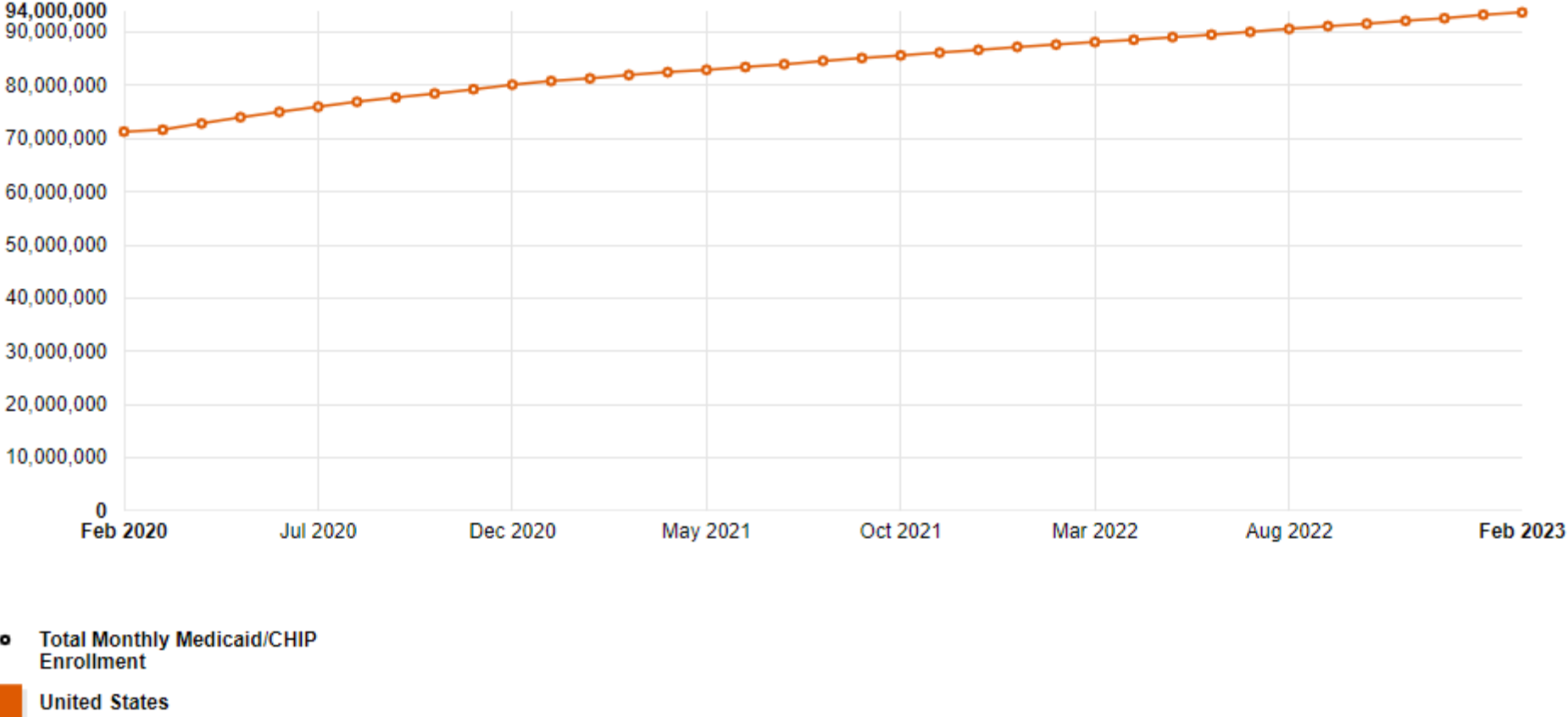
March 2020

COVID-19 Public Health Emergency
Families First Coronavirus Response Act (FFCRA)
Medicaid Continuous Enrollment

December 2022

Consolidated Appropriations Act, 2023
End of Medicaid Continuous Enrollment effective March 31, 2023
States given 12 months to return to normal eligibility and enrollment

Total Monthly Medicaid and CHIP Enrollment



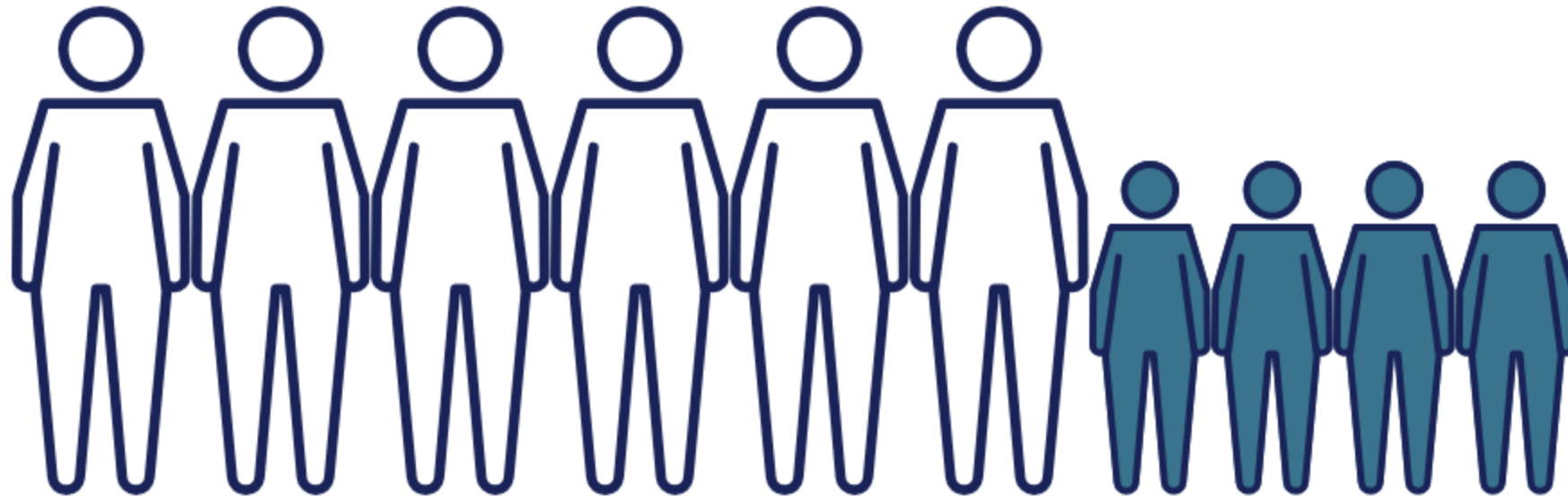
Source: Kaiser Family Foundation <https://kff.org>



Disenrollments



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38% of disenrollments are children*

*Only 21 states are reporting on the age demographics of those being disenrolled.

Source: Kaiser Family Foundation <https://kff.org>



Disenrollments



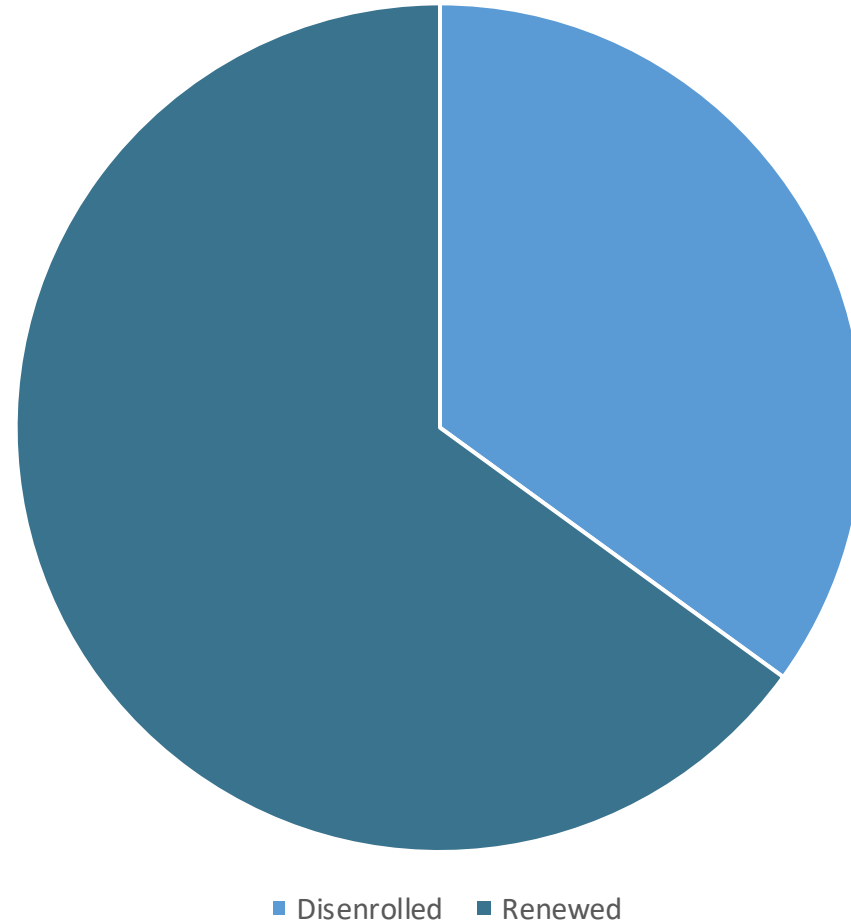
Between April 1, 2023, and November 8, 2023

10,135,000

people have been disenrolled from Medicaid.

Disenrollments

35% of those who have completed the process were disenrolled.





Medicaid – An Overview

The Many Medicaid Identities



Eligibility for Medicaid



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- Income
- Disability
- Qualified Pregnant Women and Children
- Home and Community Based Services
- Foster Care
- TEFRA Medicaid Disability Option
 - Katie Beckett Program



CHIP



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Children's Health Insurance Program

CHIP provides low-cost health coverage to children in families that earn too much money to qualify for Medicaid. In some states, CHIP also covers pregnant women. Each state offers CHIP coverage, which is administered by states, according to federal requirements. The program is funded jointly by states and the federal government.



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The Challenges

Redetermination and Renewal



- Historically, about 17 million people lose their Medicaid or CHIP coverage each year at the point of renewal or redetermination.
- Each state has a different approach to their normal renewal process, and it has been left up to the states how to handle the process of redetermination at the end of the Public Health Emergency.

Redetermination and Renewal



Based on historical numbers,
it is estimated that more than
50 Million people will lose Medicaid coverage
this year, as the Public Health Emergency ends.

The Challenges

- Three years' worth of renewals in one year
- Outdated systems
- Families have moved without notifying of the change in address
- Staffing



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How's it Going?



- 71% of terminations in July were for procedural reasons (<June)
- 25% of cases due for renewal by the end of July were still pending at the end of the month. (>June)
- Average ex-parte renewal rate was 31% (>June)

How's it Going?



- In August 2023, The Biden Administration made states aware that many of the ex-parte redeterminations were based on an incorrect use of software that automatically verified eligibility
- Mail delays, incorrect addresses and unclear documents have contributed significantly to procedural terminations

Source: <https://www.cbpp.org/research/health/unwinding-watch-tracking-medicaid-coverage-as-pandemic-protections-end>

Unwinding Waivers



As of 9/20/2023 CMS had approved 319 waivers for 49 states and the District of Columbia

- Increase ex parte renewals (47 states)
- Help enrollees complete and submit forms (44 states)
- Updating contact information (43 states)
- Help with re-enrollment after procedural disenrollment (31 states)
- Retroactive re-enrollment

Source: [States Obtain Special Waivers to Help Unwinding Efforts | KFF](#)

Impact on Families



- Entire families lose may coverage.
- Some members of a family may lose coverage while others do not.
- Variations between states can cause confusion.
- Availability of programs for CYSHCN can be drastically different.
- Lost coverage can mean an impact to services.
- Lost coverage can come as a surprise.

Kaiser Family Foundation



The Medicaid Enrollment and Unwinding Tracker presents the most recent data on monthly Medicaid disenrollments, renewals, overall enrollment and other key indicators reported by states during the unwinding of the Medicaid continuous enrollment provision. The unwinding data are pulled from state websites, where available, and from the Centers for Medicare & Medicaid Services (CMS)





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Supporting Families

What can families do?

- Keep contact information up to date with the Medicaid or CHIP agency.
- Watch the mail for communications about Medicaid coverage.
- Return requested paperwork as soon as possible.
- Save a copy of everything sent.
- Make sure to get receipts or proof of submission.



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What can F2Fs and AOs do?



- Share information about Medicaid Redetermination.
- Share information about alternatives to Medicaid.
 - Include waiver programs, where available.
- Work with community partners or schools to spread information even more widely.
- Offer navigation support to families.
- Ensure that information is provided in multiple languages.
- Partner with your Medicaid or CHIP agencies.

What can Family Voices do?



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- Needs Assessment
- Webinar Series
- Mini Grants
- Focus Group
- Website
- Social Media Toolkits
- Curriculum



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What's Working?

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Post-Session Questions



<https://www.surveymonkey.com/r/StayCoveredMod1TAPostTest>



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Questions and Discussion

THANK YOU!

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