Translation and Interpretation
What's the difference?

Translation involves written words.

Interpretation is about spoken language.

Translators write. They change written words from one language to another.

Interpreters talk or sign. They help people communicate when they speak different languages, including sign language.

What is a medical interpreter?

A certified medical interpreter is a bilingual or multilingual person who is responsible for providing real-time translations to patients and their family members.

Their work helps bridge the communication gap between physicians and patients who do not share a common language.

Types of interpretation

Phone interpretation
Appointment with provider while the interpreter is on the phone

Video interpretation
Appointment with provider while the interpreter is on video

In-person interpretation
Appointment with provider while the interpreter is with you