The Benefit of

Integrated Leadership

NAVIGATIO	N	FAMILY											
F2F Navigators		der- F2F designed and in		INCREASED CAPACITY		OVERENCE							
members of the leases ship and the core				FOR SUPPORT F2F became a sub-		SYSTEMS COORDINATION							
team reduced family stress and the amount of times families had to repeat their needs.		based support and learning opportunities tailored to families needs.		recipient contractor, which increased Hos- pital capacity for sup- port months beyond discharge.	Joint Family Leader and Hospital navigation enabled F2F to support fami- lies across multiple								
													systems.
							SUSTAINABILITY		NEW				
This leadership model is currently		PPORTUNITIES ased awareness of											
being applied and		effectively the F2F	NI	NEW STATE PARTNERS		INCREASED							
utilized in new and emerging	& other family led orgs			welfare system connecte	AWARENESS								
projects.	supp	ort complex family navigation		th F2F navigators & designed a cess for continuing referrals of		Increased							

Hospital-F2F-Title V

LEADERSHIP TEAM

navigation. Resulted in the creation

of a clinic-based peerfamily navigator.

continuing referrais of families.

Established New Lend part-nership centered in family leadership.

Established referral partnership with physicians.

awareness of the need for more comprehensive care coordina-tion for CMC outside the hospital walls.

Key Improvements

- Increased capacity for complex support and the development of tools for more comprehensive navigation.
- Family peer navigators with F2F were an integral part of the hospital navigation team with access to the hospital care teams (and discharge care team) which improved the effectiveness of family support. The integrated leadership model meant that family navigators and hospital staff worked together to connect the family with the correct support.
- Extended Sustainability through new contracting and utilizing the shared plan of care across these new contracts.



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