

HOW TO ENSURE TRANSPARENCY IN FAMILY ENGAGEMENT IN SYSTEMS



TRANSPARENCY

Organizations must clearly document and communicate how they:


- Identify issues faced by the children, youth, and families it serves.
- Provide the information & supports families & staff need to partner, participate, & contribute to their maximum potential.

IDENTIFY THE ISSUES

- Partner with family-led or community-based organizations to learn what they are hearing from families.
- Reach families directly.
- Co-create needs assessments, surveys, conduct focus groups, other feedback mechanisms.
- Use data from a variety of sources.



PROVIDE INFORMATION & SUPPORT

- Develop clear role descriptions to help move families "beyond the checkbox."
- Provide mentors to help families learn how to use their live experiences to improve systems of care for all children.
- Share jargon-free materials before  meetings to ensure sufficient preparation time.



LEARN MORE

Visit the Assessing Family Engagement webpage and download the **Family Engagement in Systems Toolkit**, a collection of strategies and resources to help improve family engagement in systems-level initiatives.