

Family-Centered Telehealth Responsibilities

You are responsible for...

1. Actively Participating



- Active participation may include providing information and updates about your child's health such as:

celebrations, concerns, updates from other providers, any other information your provider may need to know.

3. Preparing Your Child



- Schedule the appointment at a time of day that works for them.
- Discuss where to have the visit in your home so your child feels comfortable.
- Discuss what to expect during the visit.
- Encourage your child to bring a comfort item (blanket, bear) to the visit.

5. Demonstrating



- Be prepared to use the camera to show the use of medical equipment or the administration of medications.

7. Taking Notes



- Be prepared to take notes of any orders, plans, and action items discussed during the telehealth visit.

2. Assisting with Exam



- Assist with any physical examination of your child that may be needed during the telehealth visit such as pressing on the child's belly, using a flashlight to show child's throat, or taking child's pulse rate.

4. Child or Youth Participation



- Ensure your child or youth has the same opportunity to participate in their telehealth visit as they do for an in-person visit.
- Set up accommodations in advance if needed.
- Support their communication needs ahead of the visit, if your child or youth does not wish to participate.

6. Asking Questions



- Ask questions when you are unsure, do not understand information, or need clarification about the plan of care.

8. Treating with Respect



- Treat your doctors, nurses, and other health care team members participating in the telehealth visit with respect.