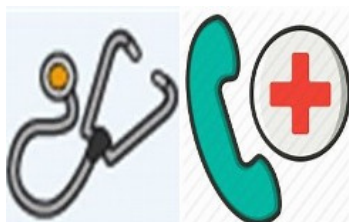


Steps for a successful Telehealth visit



Meet Stephanie.
Stephanie feels
sick and has a
fever.



Stephanie wants to
go see her doctor.
Stephanie calls her
doctor.



Because of Covid-
19, the nurse says
Stephanie can see
her doctor using
Telehealth.



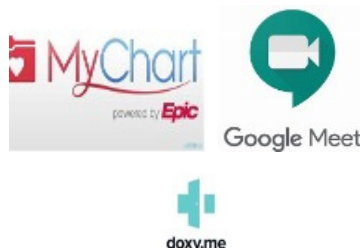
Telehealth? What is
Telehealth?
Stephanie does not
know.



The nurse explains
that Telehealth is a
visit that happens
using video/phone.



Stephanie can talk
to her doctor using
her phone, tablet or
computer.



Stephanie
downloads the app
used by her doctor
and starts her visit.



Stephanie clicks the
link and success!
She can see her
doctor!



Stephanie tells her
doctor how she feels.
Coughing, sneezing
and her ears hurts.

Steps for a successful Telehealth visit



The doctor explains that she will send in a prescription to the pharmacy.



Stephanie picks up her medication from the pharmacy and she takes it.



After a few days, Stephanie begins to feel better.



The doctor's office calls to check on Stephanie. She feels great!



Stephanie now understands what Telehealth is but still has more questions.



What if she had no internet or a phone or computer that has a video for Telehealth?

NO SPECIAL EQUIPMENT



Good news Steph! You can still talk to your doctor on the phone!



Or if you choose, you can still go in and visit your doctor in the office.



Your doctor will always be there for you and make sure you feel better soon!