Meet Stephanie. Stephanie feels sick and has a fever.

Stephanie wants to go see her doctor. Stephanie calls her doctor.

Because of Covid-19, the nurse says Stephanie can see her doctor using Telehealth.

Telehealth? What is Telehealth? Stephanie does not know.

The nurse explains that Telehealth is a visit that happens using video/phone.

Stephanie can talk to her doctor using her phone, tablet or computer.

Stephanie downloads the app used by her doctor and starts her visit.

Stephanie clicks the link and success! She can see her doctor!

Stephanie tells her doctor how she feels. Coughing, sneezing and her ears hurts.

Steps for a successful Telehealth visit

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $1,000,000 with 0% financed with non-governmental sources. The contents are those of the authors and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov
Steps for a successful Telehealth visit

1. The doctor explains that she will send in a prescription to the pharmacy.

2. Stephanie picks up her medication from the pharmacy and she takes it.

3. After a few days, Stephanie begins to feel better.

4. The doctor’s office calls to check on Stephanie. She feels great!

5. Stephanie now understands what Telehealth is but still has more questions.

6. What if she had no internet or a phone or computer that has a video for Telehealth?

7. Good news Steph! You can still talk to your doctor on the phone!

8. Or if you choose, you can still go in and visit your doctor in the office.

9. Your doctor will always be there for you and make sure you feel better soon!

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $1,000,000 with 0% financed with non-governmental sources. The contents are those of the authors and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov