

I can't do my telemedicine visit because...

I DON'T HAVE A SIGNAL



WHAT DOES THIS MEAN?

This means that you do not have access to a digital connection (either cellular or broadband) that allows you to have a video call or cell phone call with your provider for a telemedicine appointment.



WHO CAN HELP?

- Contact 211
- Local Faith-based Center
- Libraries
- Your Child's School
- Community Organizations
- Family Members
- Neighbors
- Friends



WHAT ARE MY NEXT STEPS?

- Go to an open space where the cellular signal is stronger, or where you are closer to a cell tower.
- Visit libraries, schools, public plazas, Federally Qualified Health Centers, coffee shops, or other public spaces and look for open and free wifi networks that you can use at no cost. Call ahead to ensure access hours and guidelines.
- If you need a quiet, private area, you can access a cellular or wifi signal while sitting in a parked car in a parking lot outside a free hotspot or free wifi location.



WHERE CAN I LEARN MORE?

- Call the Family-to-Family Health Information Center in your state, territory, or tribal nation.
- Call a community-based or other organization that helps you and your children with special health care needs
- Family Voices' Nuts and Bolts of Telemedicine Webinar: Are You Connected