

# I can't do my telemedicine visit because... I'M NOT ON THE INTERNET



## WHAT DOES THIS MEAN?

This means, you don't have internet service or access to the internet and therefore cannot have a telemedicine visit that requires video.



## WHO CAN HELP?

- Everyone On can help to provide affordable internet services for you and your family
- Comcast Internet Essentials
- Human I-T
- Local Library
- Local Faith-based Center
- Community organizations



## WHAT ARE MY NEXT STEPS?

- Use your cell phone (if you have one) as a hotspot.
- Visit libraries, schools, public plazas, Federally Qualified Health Centers, coffee shops, or other public spaces and look for open and free wifi networks that you can use at no cost. If you need a quiet, private area, you can access a cellular or wifi signal while sitting in a parked car in a parking lot near a free wifi hotspot.
- Contact your Family-to-Family Health Information Center for assistance with locating or signing up for internet services



## WHERE CAN I LEARN MORE?

- Family Voices' Nuts and Bolts of Telemedicine Webinar: Are You Connected
- Lifeline Video
- Lifeline 1 pager - How to apply - English
- Lifeline 1 pager - How to apply - Spanish
- Lifeline 1 Pager - Tribal Flyer
- Lifeline 1 Pager-Manage Your Benefit-English
- Lifeline 1 Pager-Manage Your Benefit-Spanish