

I can't do my telemedicine visit because...

I DON'T HAVE A PHONE OR DEVICE



WHAT DOES THIS MEAN?

It means that you do not have access to a device (phone, tablet, laptop, or computer) to connect to broadband or cellular signal to have a telehealth or telemedicine appointment.



WHO CAN HELP?

- Family members or neighbors with a device
- Libraries
- Community organizations
- Your Family-to-Family Health Information Center
- Your child's school
- If the individual or family is eligible for Medicaid, they can get a phone with monthly minutes, data, and texts from Lifeline.



WHAT ARE MY NEXT STEPS?

- Call the Family-to-Family Health Information Center in your state, territory, or tribal nation who can help you with the application process.
- Call a community-based or other organization that helps you understand and access the supports that are available to you and your children with special health care needs.



WHERE CAN I LEARN MORE?

- Family Voices' Nuts and Bolts of Telemedicine Webinar: Are You Connected
- Human-I-T reuses and recycles unwanted electronics and provides it to those in need at no cost. Assistance and applications are available in English and Spanish.