

I can't do my telemedicine visit because...

MY CHILD WON'T PARTICIPATE



WHAT DOES THIS MEAN?

This means your child may be feeling uncomfortable visiting their provider through a screen or device. They could also feel unsure or anxious about using technology.

Additionally, your child may have behaviors that interfere with them being able to participate.



WHO CAN HELP?

- Your provider
- Your child's school through their IEP services or school counselor (if applicable)
- Your family can help you role play with your child to prepare them for the visit



WHAT ARE MY NEXT STEPS?

- Plan with your provider before and after the telemedicine visit- how can you both help your child be ready, comfortable, and included in the most supportive ways.
- Develop a social story and role play with your child to help them understand how the visit will work.
- If your child cannot participate in a telehealth appointment, discuss this with your provider to explore options, such as an in-person visit.



WHERE CAN I LEARN MORE?

- Social stories for telehealth [here](#) & [here](#)
- [Template to make your own social story](#)
- [Tips for Preparing Your Child for a Telemedicine Visit](#)
- [Best Strategies To Prepare For Your Child's Virtual Visit](#)
- [Video to prepare your child for teletherapy](#)