FV Leadership in Family and Professional Partnerships: What It Is and How You Can Benefit!

October 10, 2019
Family Voices

Mission

*Family Voices* is a national organization and grassroots network of families and friends of children and youth with special health care needs and disabilities that **promotes partnership with families**—including those of cultural, linguistic and geographic diversity—in order to improve healthcare services and policies for children.

Vision

With families at the center of health care, all children and youth reach their full potential and health disparities are eliminated.
Family Voices (FV) is funded by HRSA Maternal and Child Health Bureau (MCHB) as the Leadership in Family and Professional Partnerships (LFPP) project for the period: June 1, 2019 – May 31, 2022

Family Voices has been funded to provide assistance on family-professional partnerships since 1999.

For the current cooperative agreement, FV has contracted with SPAN to co-lead the project.
Our Team

Co-Directors

Nora Wells  Bev Baker  Diana Autin

Family Voices Staff and Consultants

Extended team: F2F and FVAO networks
Our Team

**TA/Training Providers**
Beth Dworetzky
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**Regional Coordinators**
Tara Townsend, Region A
Keishawna Smith, Region B
Tami Allen, Region C
Susan Wood, Region D
To increase family engagement at all levels of health care, including:

- direct patient care,
- organizational design and governance, and
- program and policy,

in order to strengthen the health care systems serving children and youth with special health care needs (CYSHCN) and improve the health and well-being of CYSHCN and their families.
# What & For Whom?

## LFPP ACTIVITY

- Connection of the national F2F network
- National resource promoting family engagement; national leadership on engaging families in health care.
- Technical assistance and training.
- National CYSHCN public policy analysis.
- Partnership building with other organizations serving CYSHCN.
- Best practices on family engagement.

## CYSHCN STAKEHOLDERS

- Family organizations, including F2Fs and FVAOs
- State agencies including Title V
- Other MCHB-funded programs
- Other organizations serving diverse CYSHCN
- Families, clinicians, and others
Training, Sharing, Collaboration

For ALL CYSHCN Stakeholders

Annual face-to-face convening promoting family/professional partnerships

Year 1 – co-located with 2020 AMCHP Conference (March 2020)
Year 2 – National Family Voices Leadership Conference (Spring 2021)
Year 3 – TBD based on stakeholder input (2022)

Virtual learning opportunities

Sharing of best practices and resources via website, social media and email lists
Serving on Groups Train-the-Trainer Facebook Live Workshops
to prepare family organizations to develop family leadership, especially diverse family leadership, to participate on decision making groups at the systems level. Follow-up mentoring/support is also available for trainers.
For Family-to-Family Health Information Centers (F2Fs) and Family Voices Affiliate Organizations (FVAOs)

- **Online organizational capacity self-study workshops**

- **Data support for F2F program** with data definitions, collection, reporting, and national program analysis

- **Monthly drop-in calls on developing and supporting family engagement**

- **Opportunities and mentorship for diverse family/youth** to serve as partners on national and regional initiatives

- **Ongoing connection** through national F2F/FVAO listservs, quarterly regional calls

- **Individualized TA**
Leading by Convening webinar series on effectively engaging diverse stakeholders at systems and policy level

Leading by Convening follow-up support

State Collaborative Action Team Process: A facilitated cohort on family engagement for 4-5 state teams of family organizations and state agency partners that have attended Serving on Groups (family organizations) and Leading by Convening (state, professional, and family organizations) workshops

F2F peer-to-peer matching to connect in-person or virtually with another F2F. Option for F2F to invite their state partners to participate.
Trainings on validated tools to assess/measure Family Engagement:

- **Family-Centered Care Assessment Tool (FCCA)** to assess family-professional partnerships at the individual level

- **Family Engagement in Systems Toolkit (FESAT)** to assess family-professional partnerships at the program and/or systems level
Public Policy Analysis

For ALL CYSHCN Stakeholders

Inform of emerging state and federal trends, legislation, regulations and other relevant policy impacting CYSHCN and their families.
Connect to LFPP

For ALL CYSHCN Stakeholders

Family Voices Website

/FVNational @familyvoices

Newsletters and Email Communications
For Family Organizations

- How Family Organizations can Help Shape and Implement the Title V Block Grant
- Collaborating with Non-Traditional Partners to Develop Diverse Family Leaders

For Title V and Other State Agency Leaders

- Engagement of Family Leader Organizations in Non-CSHCN Initiatives
- Tips for Title V Programs: Partnering with Families

For Families and Youth

- Partnering with Your Child's Provider [English/Spanish]
- Working with a Group: tip sheet series created by Youth As Self Advocates

For ALL CYSHCN Stakeholders

- Framework for Assessing Family Engagement
- Model for Meaningful Family Engagement:
Questions?

Before you go! Please complete a QUICK feedback survey
Thank You