

INNOVATIVE WAYS TO USE THE CARE MAP

MAY 10, 2019

*By: Ann Phillips
Delaware Family Voices
Executive Director
and
Olga Goncharova-Zapata
Parent Advocate*



TODAY'S LEARNING OBJECTIVES

- **Will demonstrate how this tool can be an empowering instrument for advocacy and systems change.**
- **Family Leaders and Professionals that work with families will be able to guide families on the creation of a care map**
- **Attendees will better understand how a care map can be an effective way of ensuring family centered care**

FAMILY-CENTERED CARE

- **Assures the health and well-being of children and their families through a respectful family-professional partnership.**
- **It honors the strengths, cultures, traditions and expertise that everyone brings to this relationship.**
- **Family-Centered Care is the standard of practice which results in high quality services.**



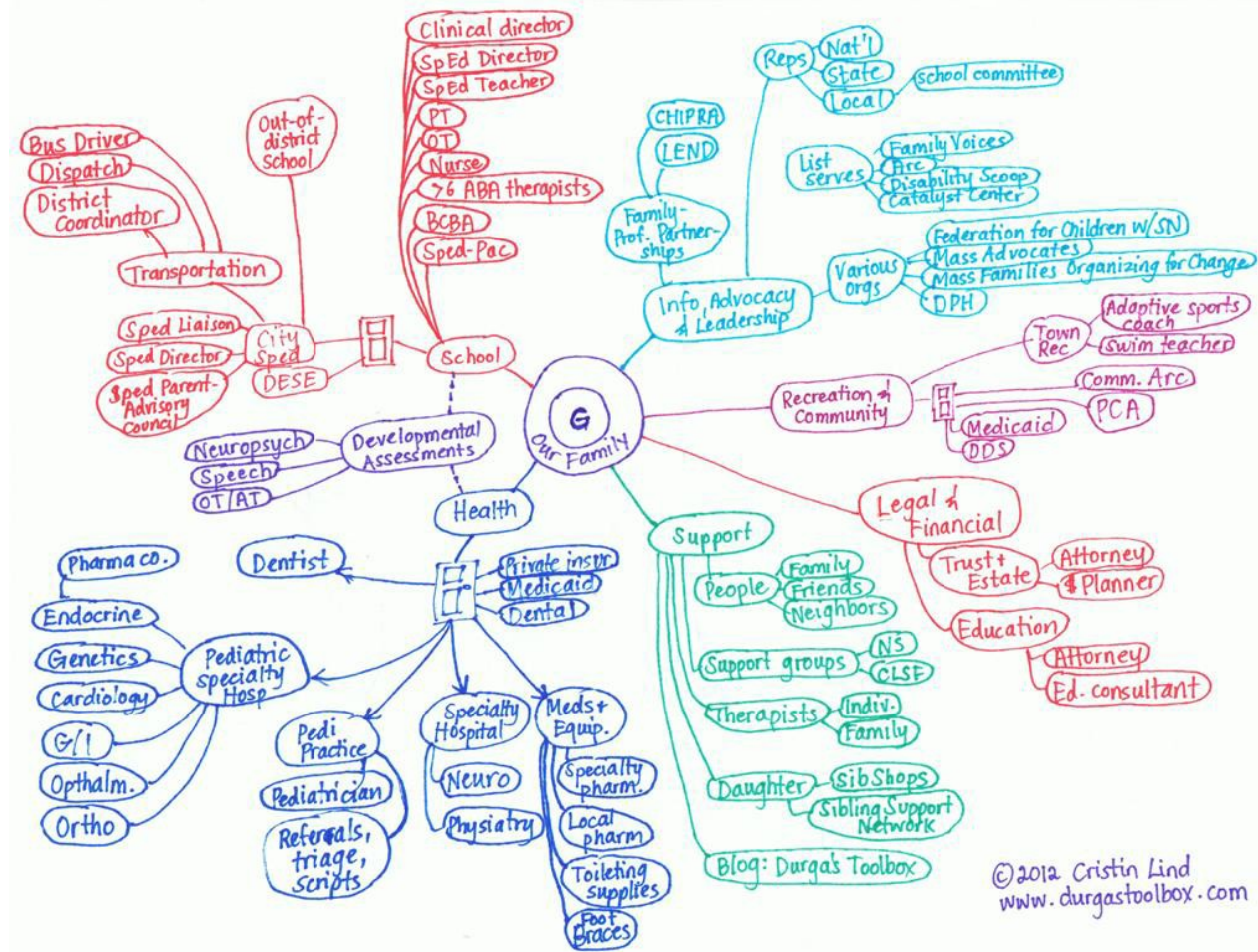
WHAT IS CARE MAPPING

- ♥ It communicates both the big picture and the small details of all of the resources needed to support a child and their family.
- ♥ Care mapping is a process which guides and supports the ability of families and care professionals to work together to achieve the best possible health outcomes.

HISTORY OF THE CARE MAP

A Family Voices parent from Massachusetts created the care map.





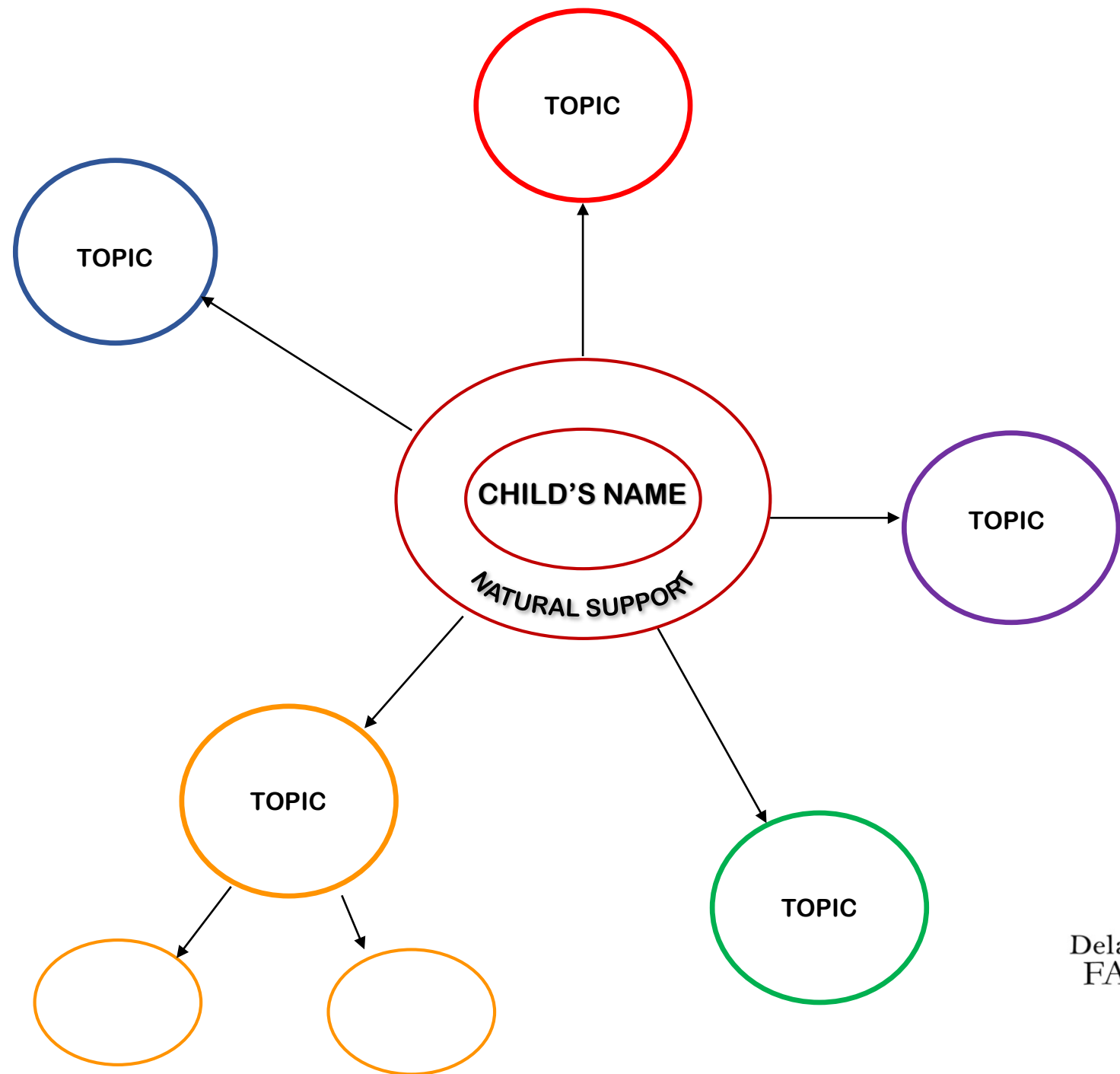
OUR FAMILY

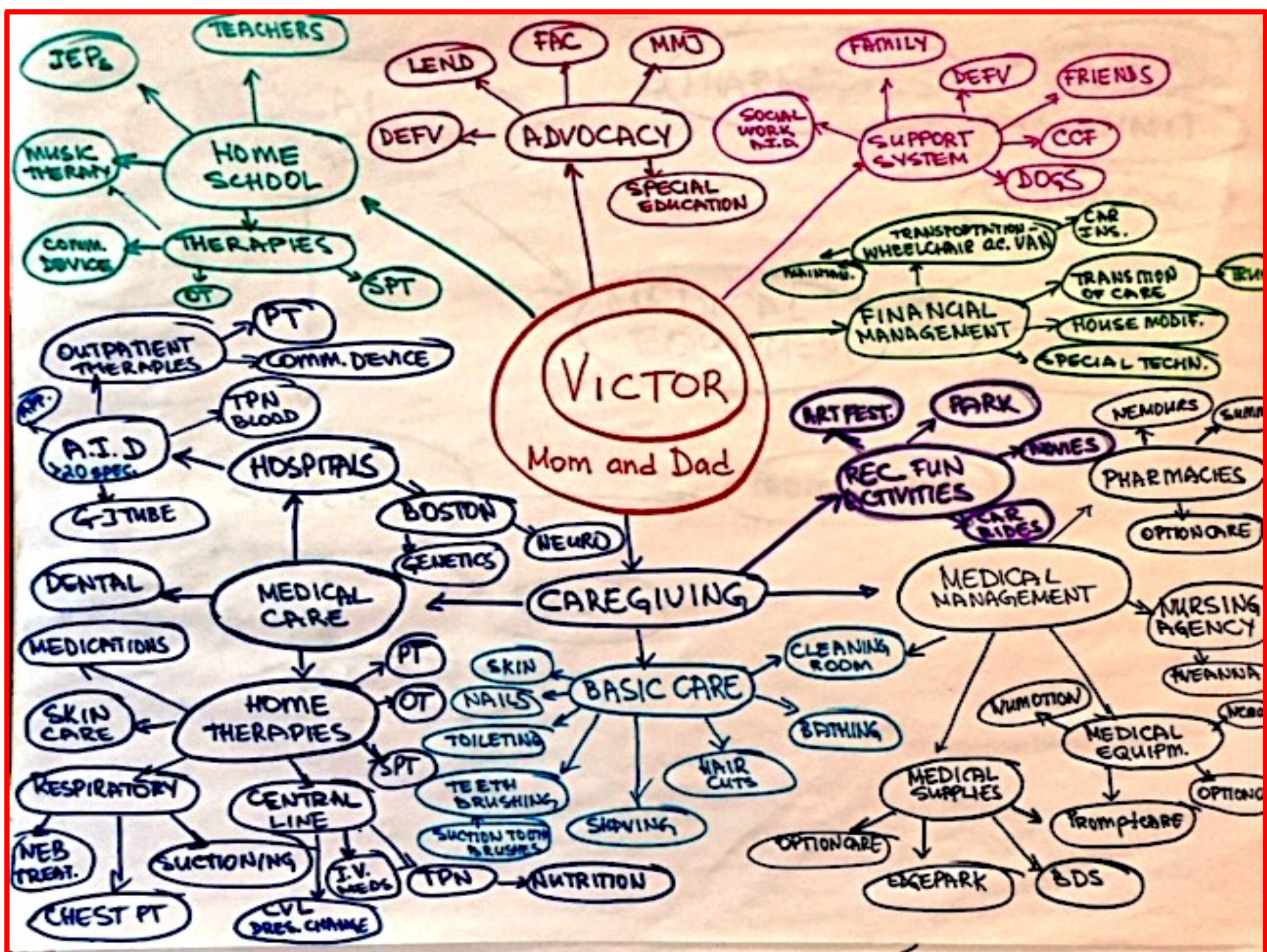


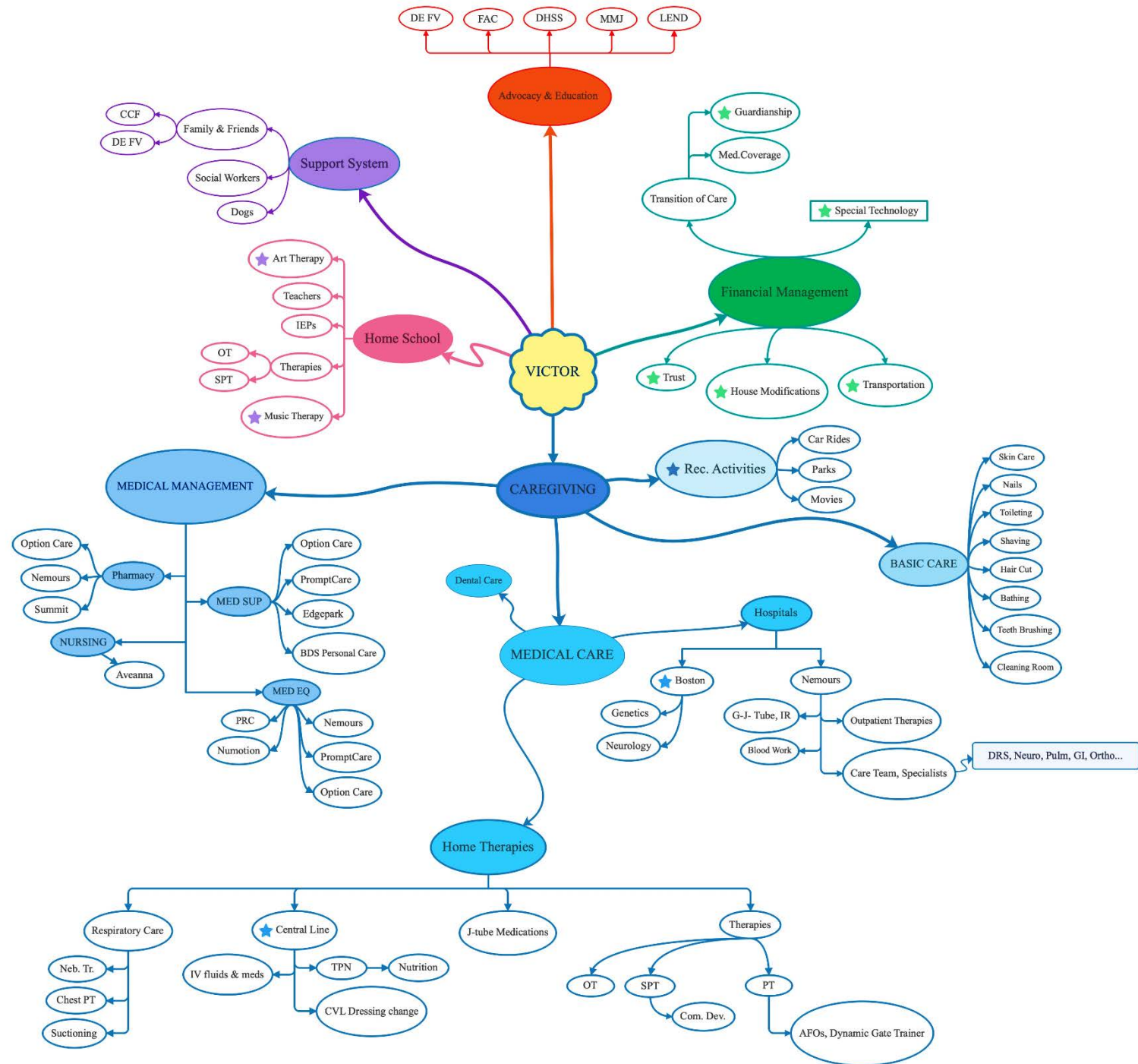
CARE MAPPING WORKSHEET

SUGGESTIONS FOR TOPICS

- MEDICAL
- FINANCIAL
- HOMECARE
- SCHOOL
- CAREGIVING
- TRANSITIONS
- WORK
- INSURANCE
- LEGAL
- RECREATION/SOCIAL
- ADVOCACY AND INFORMATION
- SOCIAL SERVICES
- THERAPIES

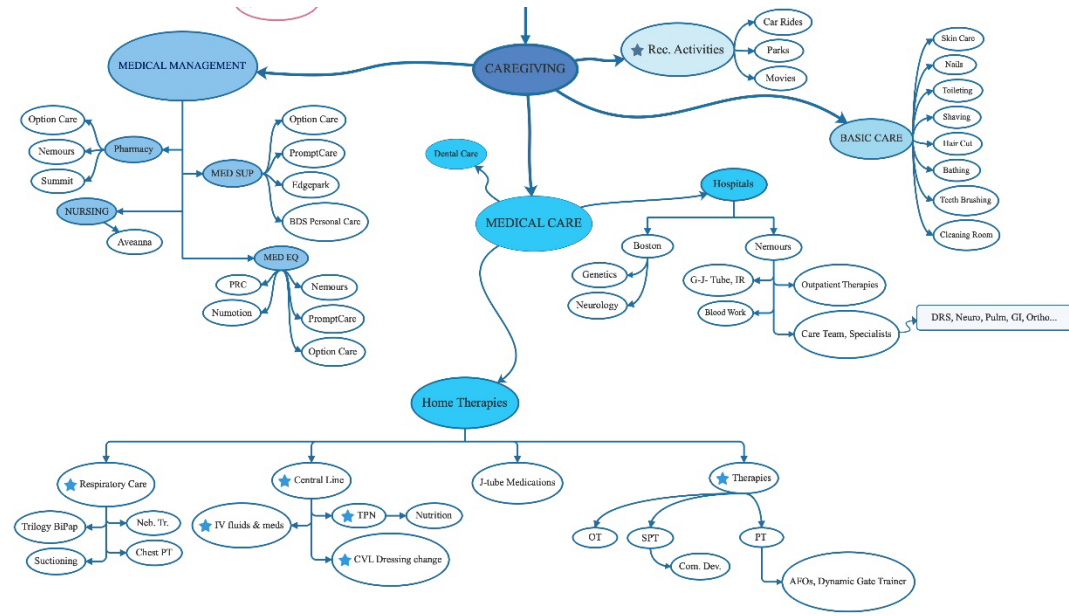






MEDICALLY COMPLEX WORLD





MEDICAL EQUIPMENT/SUPPLIES WEEKLY, BIWEEKLY and MONTHLY TASKS

WEEK/DAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1	Check supplies in Victor's room and restock from the supply room	CVL DRESSING CHANGE	Replace -Suction canister and tubing, nebulizer kits	TPN and CVL Supplies	Change bed linens, pillows	Replace G and J extensions, drainage bag and med syringes Clean Room's Fridge	Check Medications
2	Check supplies in Victor's room and restock from the supply room	CVL DRESSING CHANGE	Replace -Suction canister and tubing Replace Suction Filter Replace - Trilogy BiPAP tubing, filter and canister	TPN and CVL Supplies Organize supplies		Replace G and J extensions, drainage bag and med syringes Clean Room	Check Medications
3	Check supplies in Victor's room and restock from the supply room	CVL DRESSING CHANGE	Replace -Suction canister and tubing, nebulizer kits	TPN and CVL Supplies	Change bed linens, pillows	Replace G and J extensions, drainage bag and med syringes Clean Room's Fridge	Check Medications
4	Check supplies in Victor's room and restock from the supply room	CVL DRESSING CHANGE	Replace -Suction canister and tubing Replace - Trilogy BiPAP tubing, filter and canister Replace Trilogy Foam Filter	TPN and CVL Supplies Organize supplies		Replace G and J extensions, drainage bag and med syringes Clean Room	Check Medications

❖ **Option Care:** Send an e-mail on Wednesday with the list of needed supplies. Delivery is every Thursday -TPN, CVL supplies, TPN supplies, IV fluids and medications

❖ **BDS:** Call between 24th-and 29th of each month - DIAPERS

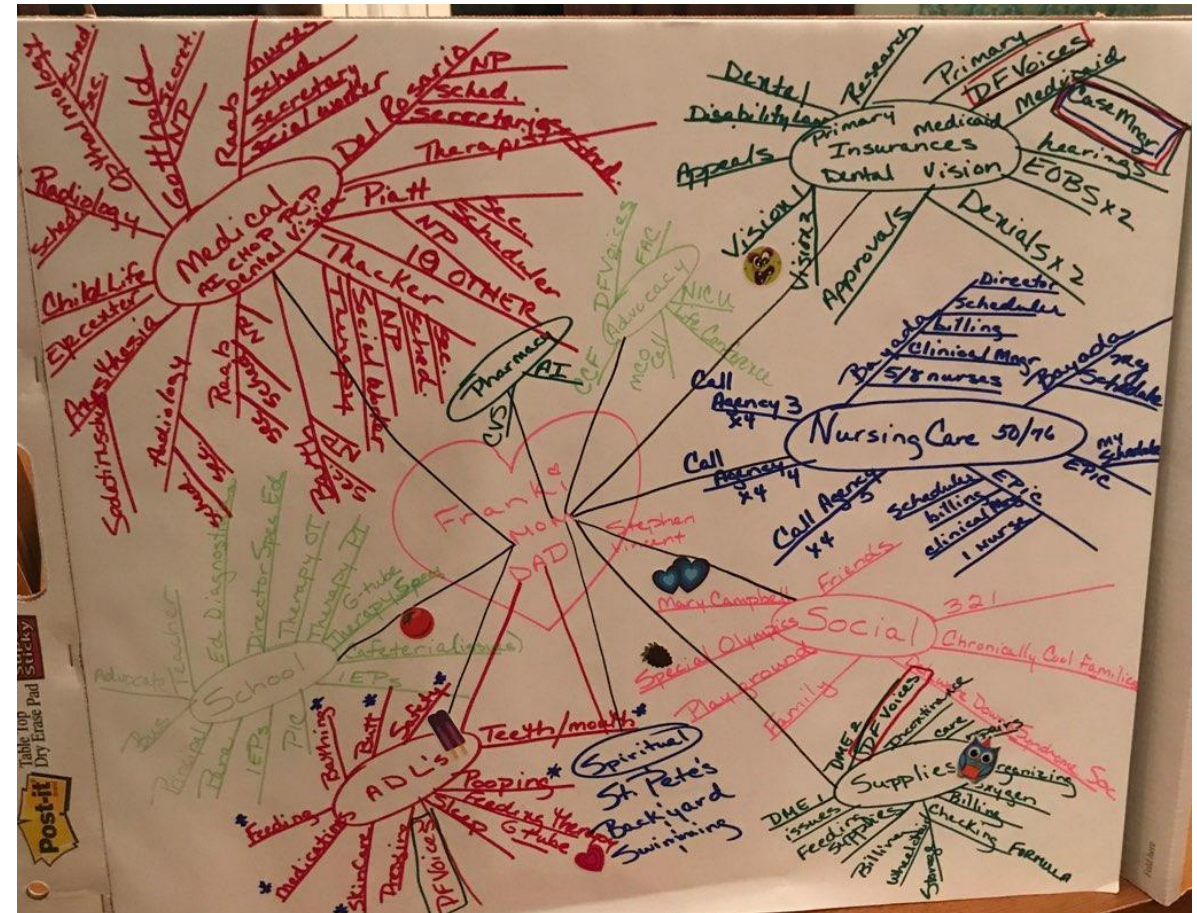
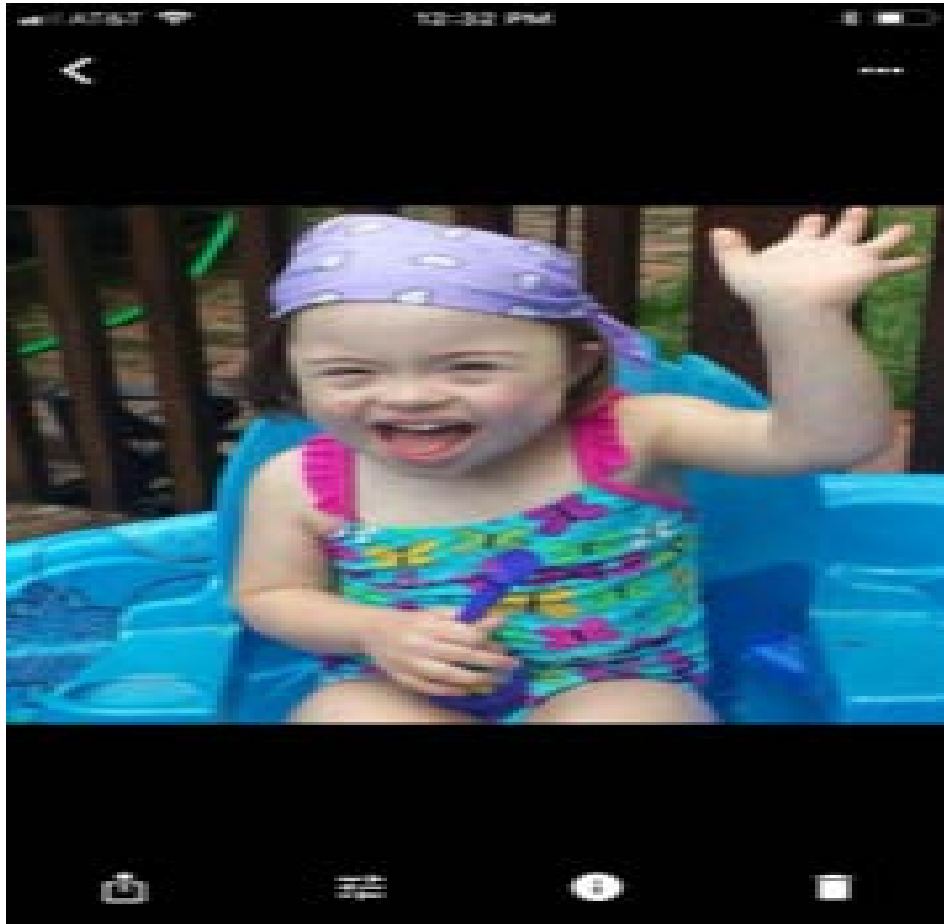
❖ **PromptCare:** Call or e-mail between 6th and 12th of each month – Respiratory, G-J supplies and personal care supplies

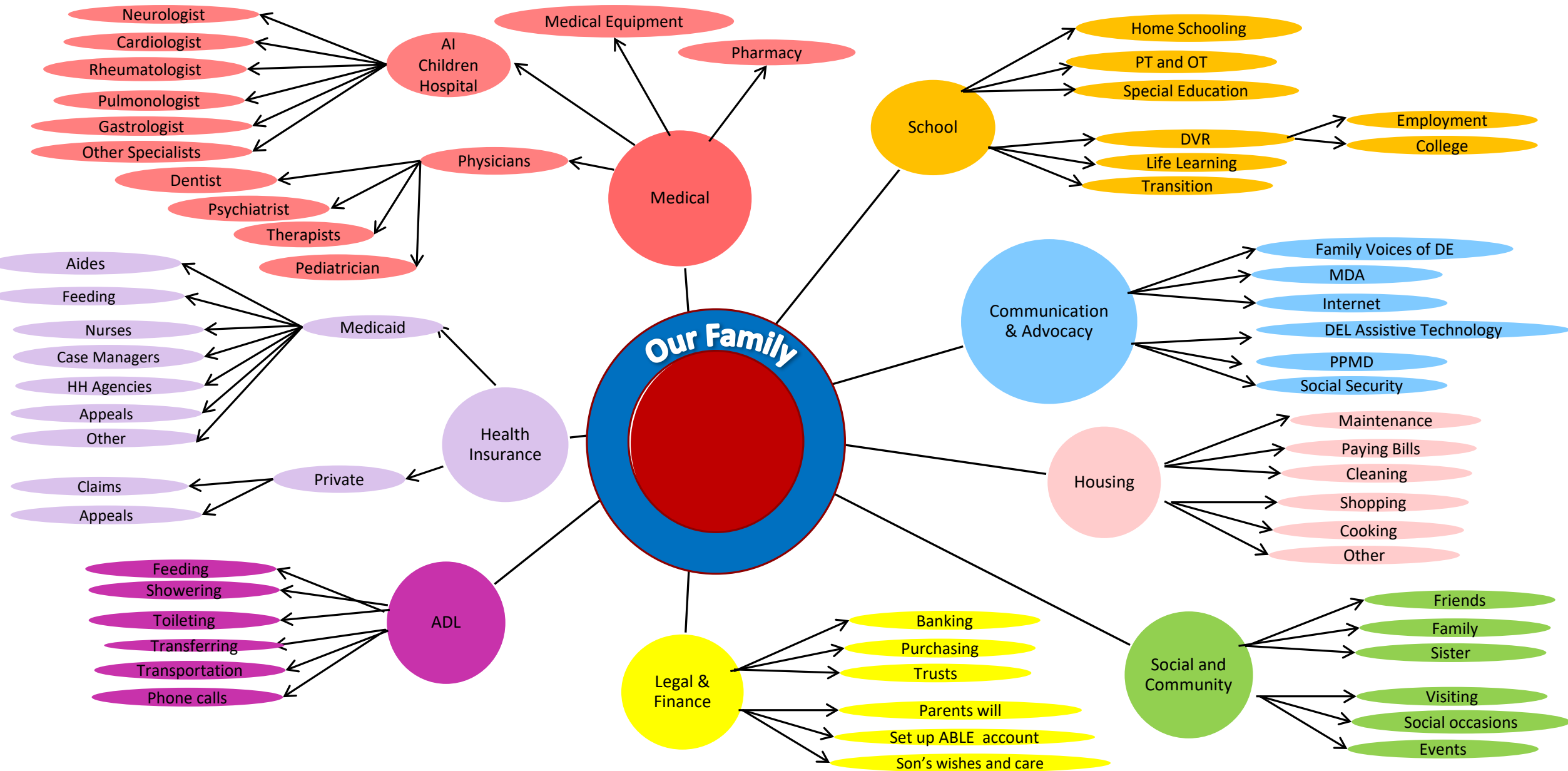
❖ **Edgepark:** Every Three Month between 10th and 17th - Urological supplies

I AM THE CEO OF VICTOR'S CARE!



FRANKI'S CARE MAP





IMPACT OF CARE MAP

**“This is amazing! Thanks so much for sharing!
You are truly a champion!”**

**Zach R. , Nemours A.I. Dupont Hospital for
Children**

**“...seeing all your care for Victor laid out in a
visual way is very impactful. Thank you for
sharing!”**

Steph. K., UD LEND Program

TRANSITION FROM HOSPITAL TO HOME

24 HOURS IN THE HOSPITAL

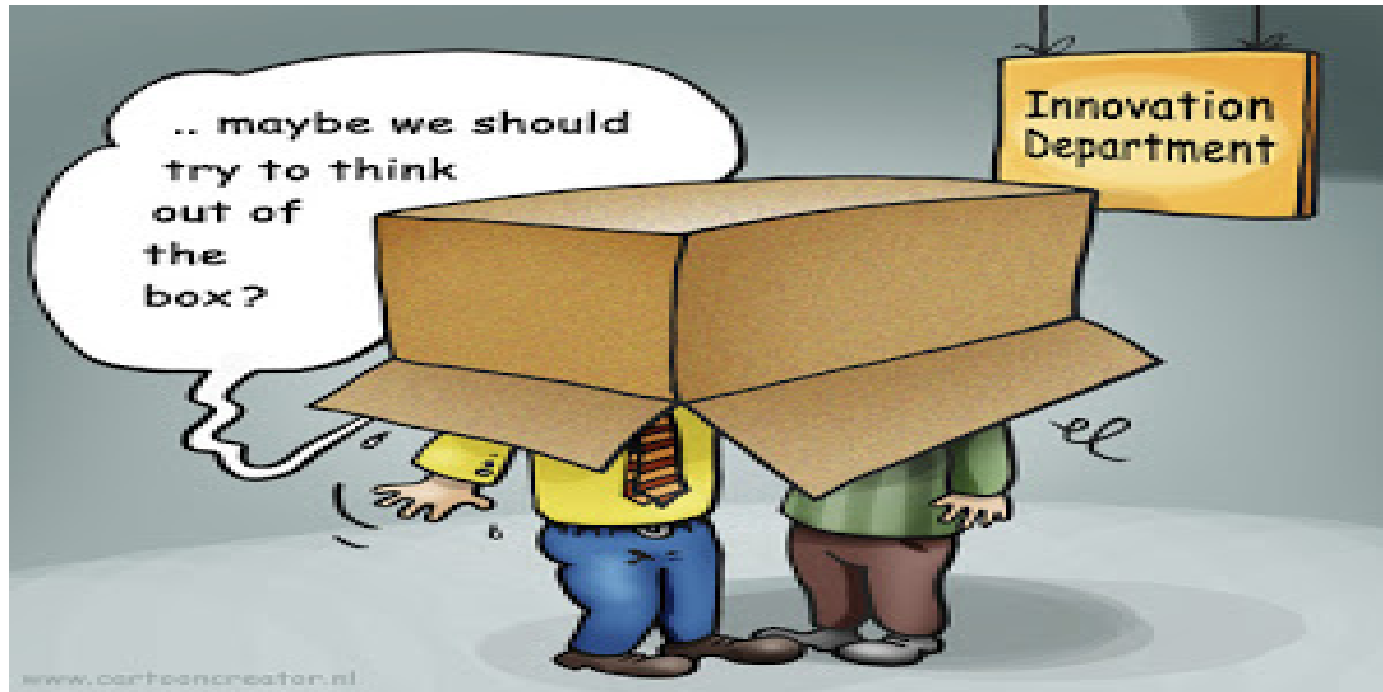
- 2 -3 nurses
- IV Team
- 2 Nursing Aids
- 2 Respiratory Therapists
- Pharmacy
- Maintenance services
- Medical Supply services
- Physicians
- Nutritionist

24 HOURS AT HOME

- 1-2 private duty nurse(s)- 8-16hrs/day
- Mom or Dad



Additional and Innovative Methods of Using the Care Map



Thank You

Delaware Family Voices

Ann Phillips

302 669-3031

annp@defv.org

www.defv.org