



# MICHIGAN FAMILY-TO-FAMILY HEALTH INFORMATION CENTER (F2F) At the Michigan Public Health Institute (MPHI) 2016 DATA REPORT

MPHI was awarded the F2F grant in 2013. MI F2F work has centered around building strong community partnerships for the work of this grant, including engaging with Children’s Special Health Care Services within the Michigan Department of Health and Human services; working with an advisory board made up of parents and community partners; development of a website; and continued work on a resource repository that is used by families as well as community partners.

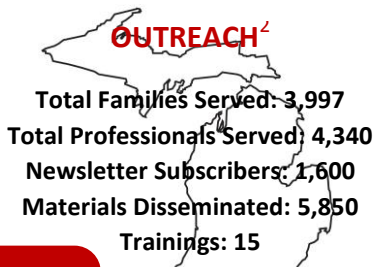
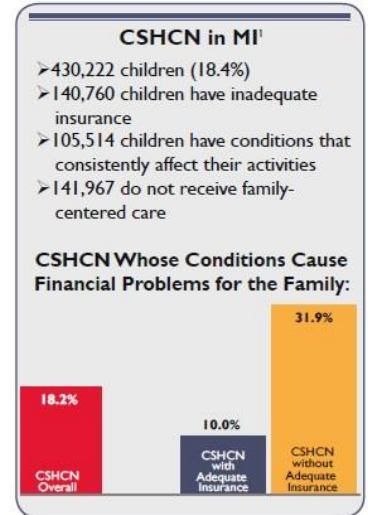
## 2016 IMPACT on a FAMILY

Rico L. shared this information about his experience with the Care Coordination: Empowering Families training he attended in Detroit. *“The training you gave was on point and very helpful. As a result of this training, I feel much more confident and prepared to deal with medical obstacles. My daughter now has a patient care coordinator who is able to schedule appointments in one day, back to back, instead of our having to come to the hospital multiple times. I hope you do more such trainings to help parents who need this foundational information to cope with their child’s medical challenges.”*

## 2016 HIGHLIGHTS

**Training Impacts** The MI F2F staff hosted three webinars this year with 95 live participants and additional viewers of the recording through the website. Topics were *Transitions to Adulthood: Strategies for Success*, *Sharing Stories*, and *Accessing Coverage for Metabolic Formulas*. Of the participants who completed the evaluation survey after the *Transitions to Adulthood* webinar, 100% agreed that the webinars objectives were met, the content was useful, they were satisfied, and they are confident that they can apply what was learned. When asked what was most useful, most attendees reported appreciating the personal perspectives of the presenters: “I liked the idea of the individual receiving services actually spoke from her perspective.” In the full day Care Coordination: Empowering Families training, the MI F2F, in partnership with the Michigan Department of Health and Human Services, trained 81 families in four sessions across the state. According to evaluation data, the training continues to be effective at communicating key care coordination skills and is positively received by parents.

**Innovative Family Resource Impact** The expansion of the F2F Michigan.org resource repository includes the infrastructure for families, community and health care providers to search for resources, information, and training opportunities. The Parent Coordinators have worked diligently to expand the number of partners who utilize the F2F Michigan.org site to link families to resources and services. Coordinators continue to invite state and community-based organizations via phone calls, emails, and personal communication and have a total of 87 organizational partners listed on the F2Fmichigan.org repository with over 267 resource materials available to Michigan families and providers. Website expansion included an enhanced search option that allows for a keyword search of the community partners, resources and the events calendar.



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<sup>1</sup>National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from [www.childhealthdata.org](http://www.childhealthdata.org).

<sup>2</sup>FY2016 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 through May 31, 2016.

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