



Healthcare Financing Clinic (HCF)

Family Voices Webinar



What is an ECHO?



Project ECHO: A Revolution in Medical Education and Care Delivery

Project ECHO is a lifelong learning and guided practice model that revolutionizes medical education and exponentially increases workforce capacity to provide best-practice specialty care and reduce health disparities. The heart of the ECHO model™ is its hub-and-spoke knowledge-sharing networks, led by expert teams who use multi-point videoconferencing to conduct virtual clinics with community providers. In this way, primary care doctors, nurses, and other clinicians learn to provide excellent specialty care to patients in their own communities.



Extension of Community Health Outcomes (ECHO) is:

- Highly Collaborative
- Intended to create community amongst geographically separated healthcare providers
- Open Source
- Intended to enhance the knowledge of providers, patients, and families



What ECHO is NOT:

- Conference call
- Webinar-This is not a “turn on and tune out” passive experience
- Intended to replace Case Managers, Care Coordinators or Social Workers



Components

- Hub- Group of Experts
- “Hybrid” Hub
- Spoke-remote learners
- Super Hub-train other groups
 - AAP
 - University of Missouri
 - University of Washington



Case Based Learning

- Spokes submit “cases”
- No Protected Health Information (PHI)
- “Clarifying questions from the ‘network’”
- “Recommendations from the Network”
- Financing/care plan



Didactic

- Relevant to participants
- 15 mins- hour
- Guest Lecture



Successful ECHO Clinics

- Create safe place to talk about difficult subjects
- Active participation
- Regular attendance
- Majority attend on camera
- Mutually Beneficial Relationships and Respectful Exchanges



Our Healthcare Financing Clinic

- Has reviewed 24 cases since July 2016
- We have completely resolved 18 cases-two by the end of the day
- We are still supporting work on 4 cases and checking in on monthly basis
- Majority do not attend on camera-Con Alma grant to outfit rural Public Health Offices
- Mutually Beneficial Relationships and Respectful Exchanges
- Our learners are excited
- Didactics are voted on and we deal with cohorts





Serving in Groups ECHO Discussion

- Who will be the Spokes?
- Who will be the hub?
- Who will submit cases?
- How often will they meet?
- How much training will each participant need?



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