## PAVE PARTNERSHIPS FOR ACTION. VOICES FOR EMPOWERMENT.

PAVE Family-to-Family Health Information Center (F2F) Family Voices of Washington

Pave (Partnerships for Action, Voices for Empowerment) is a non-profit organization, dedicated to sharing information and resources with people whose lives are linked to children and adults with disabilities. PAVE F2F staff provide advice based on their personal experience with health care systems. They offer a multitude of resources and connect families with a network of other families and professionals for support and information. They provide individual counseling as well as group education on health care issues. F2F staff help identify potential areas for service improvement and bring family perspective to health care improvement discussions.

## **2016 IMPACT on FAMILIES**

Lately there have been multiple families faced with caring for their child with multiple needs and not having coverage that meets their needs. F2F and partnership with Parent to Parent, DDA, and Department of Labor, have worked to find solutions through advocacy, application to support services, and out of the box solutions since the families were not financially eligible for Medicaid.

### **2016 HIGHLIGHTS**



# Mental Health Crisis The Washington F2F is a strong partner in a movement to build family and

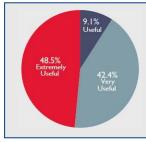
youth voice in mental health/recovery care and services. Under the state contract with family support organizations to administer this project named Family, Youth, System Partner Round Tables (FYSPRT) we are responsible for outreach, support and programs in 13 counties and are involved in System Change initiatives and Intensive Care services at State, Regional and local levels. The F2F works with peer mentors who are in active recovery and are a part of the governance structure for a SAMHSA grant around youth-based recovery services. This also included our first county to adopt a full managed care model where medical, mental health, and recovery services are all under the primary

care as the point of referral and care management. The F2F FYSPRT model in this county has been one of the first on the ground authentic consumer voice in all levels of building this new system.

**CYSHCN Emergency Response Impact** Children and Youth with Special Healthcare Needs, and their unique and complex needs, were an invisible population in state and regional emergency response plans (as opposed to just adult and Medicare). The WA F2F secured a small state grant to create family and provider based recommendations that were presented to all levels of state emergency response and disability agencies. One key result is that the F2F is now working with the task force, the Independent Living Centers and FEMA to create a regional rural forum on how to better increase communications and response for the disability/health impacted community in a rural setting.

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Total Families Served: 5,868 Total Professionals Served: 4,809 Newsletter Subscribers: 1,382 Materials Disseminated: 2,657 Trainings: 78



## **IMPACT on Family Confidence**

Families rate the usefulness of the support, information, and/or resources they received from the WA F2F in helping them feel more confident about getting their child the health care and services that s/he needs.

## CONTACT

PAVE

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<sup>1</sup>National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from www.childhealthdata.org. <sup>2</sup>H2O16 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 Intrough May 31, 2016. <sup>1</sup>Disc report was developed by Experimental Contact on Partnerships (sawy Ku, action part) under grant number (IdMNONID4 funded by the Health Resources and Services Administration (HPSA) of the ILS. Department of Health and Human Services (Sawy Ku, action part)

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#### CSHCN in WA

- >235,920 children (15.0%)
- >71,788 children have inadequate insurance
- 64,659 children have conditions that consistently affect their activities
- 70,338 do not receive familycentered care

