



Parents Reaching Out NEW MEXICO FAMILY-TO-FAMILY HEALTH INFORMATION CENTER (F2F) 2016 DATA REPORT

Parents Reaching Out (PRO) supports all families throughout New Mexico, including those who have children with disabilities or may be at risk. The F2F staff work closely with families and professionals giving them knowledge and tools to make informed decisions around health care. PRO provides training opportunities, resources and information at no cost. As a statewide organization they value their community partners. Together they are able to build strong support for families and communities.

IMPACT on a FAMILY

“When you find out your child has a diagnosis, there is no guide book that tells you all the things you should know about health care, early intervention, or educational systems. Parents Reaching Out outlined a path of supports and services available in New Mexico and walked me through navigating that path. It has been extremely helpful getting connected to these resources. There is still so much to learn but Parents Reaching Out has gotten me off to a good start and I know they are available to support me if I have questions along the way.” -Gabriel C.

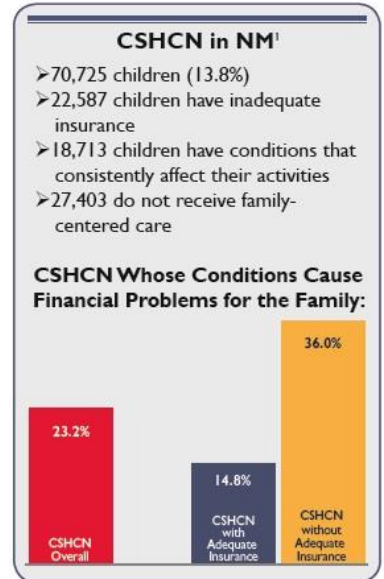
2016 HIGHLIGHTS

Innovation Impact NM's F2F has created the first family focused and healthcare financing interested ECHO clinic. Through the technology and technical support from Project ECHO, we have been able to educate and link families and providers throughout the state, and the country regarding healthcare costs and other related costs for children with special healthcare needs.

- Our ECHO clinic has helped connect families to resources for healthcare related goods or services when they were otherwise going to have to use a “gofundme” website to pay bills or for fundraising efforts.
- Our ECHO clinic is connecting healthcare funders, case managers, care coordinators and families and educating policy makers about gaps in care.
- We have strengthened our relationship with our local UCEDD and Title V. Our professional relationships and contacts have skyrocketed.

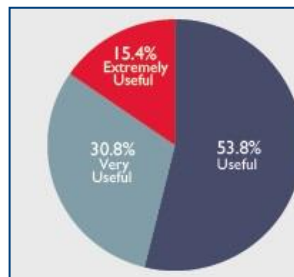


Systems Impact- Medicaid New Mexico’s economy is in dire shape- it is slow to recover because revenue is largely dependent on Oil and Gas Revenue which plummeted in 2016. The NM Governor and legislature passed a budget that cut nearly \$420 million dollars from the state’s Medicaid expansion. The F2F has worked closely with the NM Protection and Advocacy groups and families to block Medicaid premiums, copays, and repeal of the existing Medicaid expansion for Medicaid participants. For example, the F2F worked to get NM Medicaid to reconsider the drastic cuts to respite care that the Managed Care Organizations imposed. The F2F is now in the process of getting respite care restored to 1700 hours per year rather than 100 hours per year to which it was reduced.



OUTREACH²

Total Families Served: 8,243
Total Professionals Served: 7,923
Newsletter Subscribers: 5094
Materials Disseminated: 20,029
Trainings: 74



IMPACT on Service Navigation

Families rate the usefulness of the support, information, and/or resources they received from the NM F2F in helping them find and/or learn about community services (primary health care, intervention programs, translation services, etc.)²

CONTACT

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¹National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from www.childhealthdata.org.

²FY2016 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 through May 31, 2016.

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