

As the F2F, NH Family Voices provides free technical assistance and emotional support to families of CSHCN and the professionals who serve them. Their resources include a lending library, publications, a comprehensive website with calendar of events and links to resources.

IMPACT on a FAMILY



"I had newly arrived in NH fearing that my daughter might not live since doctors had been unable to treat her seizure disorder. She was a year old and could barely swallow. She couldn't sit, talk or stay awake for long. I found NH Family Voices and you helped me to find a home to rent, the best doctors, and a swallow consult. My daughter is now doing wonderfully after a long road! I was penniless, homeless, and hungry but determined to get my daughter the help she needed even when it seemed impossible to find. I was so desperate! You were my compass and I'll never be able to thank you enough."

2016 HIGHLIGHTS

Public Health Impact- Addiction, Kinship Care and CYSHCN NH's current public health crisis revolves around drug overdoses. The F2F has served several grandparents who now have custody of grandchildren who were born with Neonatal Abstinence Syndrome (NAS) and the difficulties of the family dynamics weigh heavily on decisions custodial grandparents must make. Many times the children do well once they are out of the situation however parental rights often have children going between stable and unstable situations. The F2F is working hard to be known to grandparents suddenly gaining custody of grandchildren who may or may not have special medical needs. Often times these grandparents need even more support as they are simultaneously dealing with their emotions regarding their own son or daughters addiction.

Family Impact F2F staff focuses on providing education and assistance to families struggling to meet their health insurance premiums and co-pays. A staff member is able to introduce families to and support their efforts to apply for the (HIPP) Health Insurance Premium Payment Program. The HIPP program will, if such a determination is found to be financially beneficial to the state, pay a family's monthly health insurance premiums. In turn, the CYSHCN of the family qualifies for NH Medicaid (thus removing the need for co-pays).

OUTREACH²

Total Families Served: 8,293
Total Professionals Served: 7,822
Newsletter Subscribers: 9,000



CSHCN in NH¹

- 54,569 children (19.0%)
- 15,265 children have inadequate insurance
- 11,706 children have conditions that consistently affect their activities
- 16,056 do not receive family-centered care

IMPACT:

Service Navigation

Families rate the usefulness of the support/information/resources they received from the NH F2F in helping them find and/or learn about community services (primary health care, intervention programs, translation services, etc.)³



CONTACT

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¹National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from www.childhealthdata.org.

²FY2016 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 through May 31, 2016.

This report was developed by Family Voices National Center for Family/Professional Partnerships (www.fv-ncfpp.org) under grant number U40MC00149, funded by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.