

Family Voices of North Dakota (FVND) began assisting families of CSHCN in 1996, and since that time, has become an established resource for families and professionals seeking to improve care for CSHCN. The F2F provides assistance to families in accessing services and resources and helps them partner with providers and caregivers. We work with families, providers, public and private agencies, and advocacy or support groups to promote family-centered care and medical homes..

**CSHCN in ND<sup>1</sup>**

- 19,748 children (13.9%)
- 6,768 children have inadequate insurance
- 4,394 children have conditions that consistently affect their activities
- 6,067 do not receive family-centered care

## 2016 IMPACT on a FAMILY

The family of a very medically fragile child contacted us after the child was discharged from the hospital with very little care coordination despite the child and family (mother is recovering addict) needing a lot of support. The father got in touch with the F2F through Facebook because he had no nursing care set up for the child and the parents were doing round the clock care. The F2F assisted the family in getting the resources they needed and additional support for the mother, in the hopes that she would relapse.

The F2F worked with a family for 2 years to bring their child with a ventilator back to ND from Minnesota. The child is now at home and receiving care at much lower cost than that which she was receiving in the Minnesota hospital. The F2F assisted them in navigating the system, understanding the services needed, how to ask questions and brought together all of the players that were needed so they were all talking with one another.

## 2016 HIGHLIGHTS

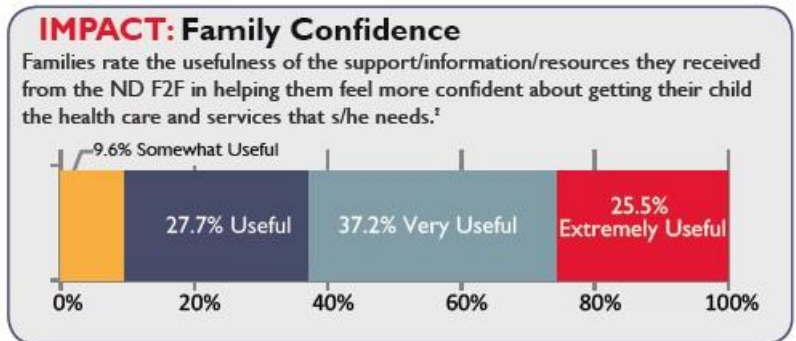
**Public Health Crisis Impact** When North Dakota was tested with floods and weather emergencies, the F2F was one of the first agencies to volunteer with the FEMA group to assist individuals with disabilities.

**System Impact** FVND F2F has played a key role in the efforts to increase services as part of a coalition for children with Autism Spectrum Disorder. From these efforts, an Autism waiver and voucher system were created and implemented.

**Legislative Impact** We have assisted congressional staff with several issues. Most recently, when they are in doubt of a service or would like a family to have further assistance they will contact our office. They also received many calls for people needing help with the ACA. As we are ACA navigators we will get a call to help people enroll or answer questions that they may have. Additionally, F2F staff and families are very involved in state and national advocacy and legislative efforts. FVND F2F is regarded highly for the information that it provides to families and professionals.

**OUTREACH<sup>2</sup>**

**Total Families Served: 7,376**  
**Total Professionals Served: 7,085**  
**Newsletter Subscribers: 5,977**



**CONTACT**

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<sup>1</sup>National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from [www.childhealthdata.org](http://www.childhealthdata.org).

<sup>2</sup>FY2016 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 through May 31, 2016.

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