



# Parents, Let's Unite for Kids (PLUK) MONTANA FAMILY-TO-FAMILY HEALTH INFORMATION CENTER (F2F) 2016 DATA REPORT

PLUK, a private, nonprofit organization formed in 1984 by parents of children with special needs in the state of Montana. PLUK provides information, support, training and assistance to children at home, school and as adults, and houses the Montana F2F.

## IMPACT on a FAMILY

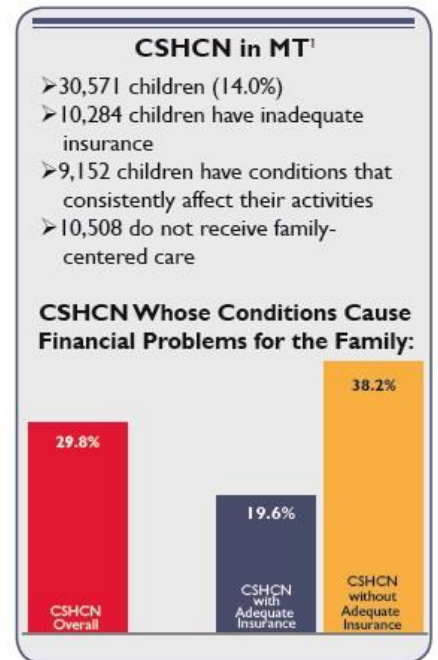
A Family Advocate recently helped a family whose children did not yet have insurance. The Family Advocate discovered that the family had low literacy skills and was not able to complete paperwork needed to apply for insurance. The Family Advocate helped the family to complete the paperwork and the family was able to get signed up for health insurance.

## 2016 HIGHLIGHTS

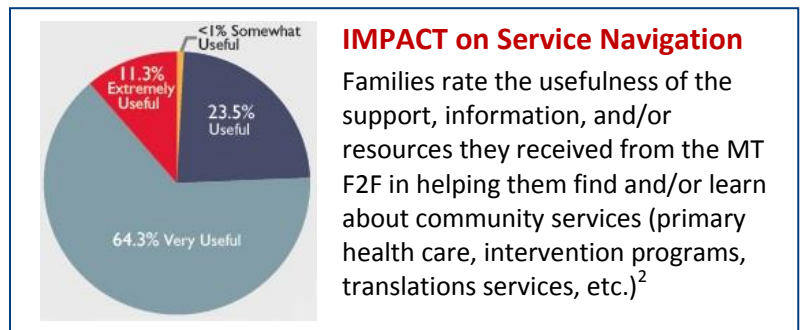
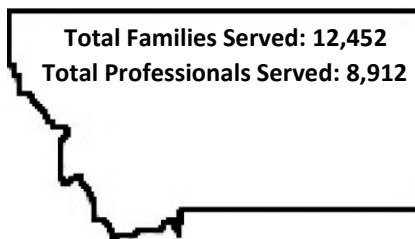
**Family Impact** The PLUK F2F works directly with families in the NICU to connect them with needed community resources to ease transition back into communities. This is an ongoing, daily activity that directly impacts neonatologists' time, nurses' time, social workers' time, time families spend in the NICU, and reduction of stress with families. Similar to the NICU work, the F2F works with families and multiple agencies involved in residential treatment of youth with serious emotional disturbance (SED) transition back to community, family, and school. PLUK's involvement facilitates coordination and integration of services to address the needs of youth and families, and also provides the strong model of how a coordinated system should work.

## 2016 Program Highlights

- PLUK is part of the Early Childhood coalition in one community that is implementing an inter-organizational online referral system to simplify the process for families to connect to multiple agencies by making it one stop. The system also allows each member organization the ability to monitor follow-through and progress.
- PLUK families lead a series of legislative forums that resulted in Medicaid Expansion, Autism services included in Medicaid state plan, and the ABLE Act passage
- Because of PLUK families and staff involvement in Systems of Care, PLUK has established a Care Management Entity that provides Care Coordination using High Fidelity Wraparound billable to Medicaid and other entities. This is serving as a model for providing peer support services across systems



## OUTREACH<sup>2</sup>



**CONTACT**

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<sup>1</sup>National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from [www.childhealthdata.org](http://www.childhealthdata.org).

<sup>2</sup>FY2016 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 through May 31, 2016.

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