

## Family-To-Family Health Information Center (F2F) 2014-2015 Data Report

Massachusetts Family Voices at the Federation for Children with Special Needs provides free, confidential, individualized assistance to families raising children and youth with special health care needs and promotes parent/ professional partnerships with health professionals, school personnel, and others. Activities include: providing a web-based forum for families to connect, share information and resources about health issues; advocating for improved systems of health care for children and youth with special health care needs; and developing opportunities and mentoring families to partner with health care professionals.

### 2016 IMPACT on a FAMILY

*"I recently went through the process of applying for secondary insurance for my son, who has cerebral palsy. It turned out to be a much more complicated and frustrating process than I ever imagined, and it is only with the help of the Federation for Children with Special Needs that I was not only able to get the insurance, but also save a lot of money when the process didn't go the way it was meant to."*



### 2016 HIGHLIGHT:

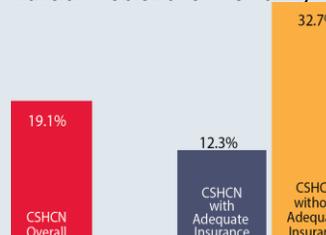
**Innovative Cultural Impact** MA F2F is working on a cultural broker model with the Haitian Creole community to provide workshops on accessing healthcare and training their leaders to share the workshops.

**Training Impacts** The F2F participated in the Federation for Children with Special Needs, Visions of Community Conference with over 1100 attendees by providing 4 workshops on healthcare related issues. Additionally, the Massachusetts F2F moderates a listserv of up to 800 parents and professionals, and responds to an average of 60 calls a month to help families navigate healthcare.

### CSHCN in MA<sup>1</sup>

- 261,475 children (18.3%)
- 85,476 children have inadequate insurance
- 64,675 children have conditions that consistently affect their activities
- 73,281 do not receive family-centered care

CSHCN whose Conditions Cause Financial Problems for the Family:

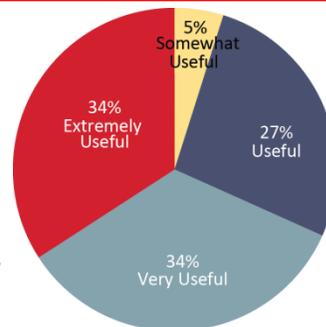


### OUTREACH

Total Families Served: 34,906  
Total Professionals Served: 30,612  
Newsletter Subscribers: 38,753  
Materials Disseminated: 25,936  
Trainings: 33

### IMPACT on Service Navigation

100% of families rate the support, information, and/or resources they received from the MA F2F as useful in helping them find and/or learn about community services (primary health care, intervention programs, translation services, etc.)<sup>2</sup>



### CONTACT

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<sup>1</sup>National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from [www.childhealthdata.org](http://www.childhealthdata.org).

<sup>2</sup>FY2015 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2014 through May 31, 2015.

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