Since its beginning in 1980, Parent to Parent (P2P) of Georgia has been the go-to resource for support, information, education, and leadership development for Georgians with disabilities or special health care needs, ages birth to 26, and their families. The F2F project at P2P provides families of children and youth with special health care needs (CYSHCN) and the professionals that serve them, with one-on-one assistance and face-to-face and online training specifically around health. P2P helps families navigate through Georgia’s health care system; connect families to resources within their communities; and provide training to help families and youth participate in planning and decisionmaking on health-related issues.

**2016 IMPACT on a FAMILY**

“A single parent who speaks Spanish and has four children with special health care needs was recently provided extensive support by our Spanish-speaking coordinator. We helped the parent understand SSI, Medicaid and the guardianship process, and now her children are receiving SSI and Medicaid services and she is successfully navigating the system to procure guardianship for her 17-year-old. The parent also attends our health-related trainings in Spanish so she can be up to date on any changes in the health care system. We have connected her to Hispanic resources within her community so she now has a source of ongoing local support close to home. And finally we have matched her to a trained supporting parent so she can talk specifically about some of the health issues her children are experiencing.”

**2016 HIGHLIGHTS**

**Medical Home Impact** In an effort to be more family-centered and also to increase access to medical homes, the GA F2F now houses regional coordinators in specialty clinics that serve underserved populations. So after a family sees the doctor in their medical appointment, they meet the Regional Coordinator who is immediately able to connect the family to local resources, match them to another family for emotional support, and provide them with information, including that related to transition to adult care for youth with special health care needs.

**Family Impact** One of the primary missions of P2P F2F is to build capacity among families of CYSHCN to engage in efforts to improve health care systems. After attending one of the six leadership trainings held by P2P F2F, one participant said:

“My experience with P2P was very rewarding and I definitely felt supported and empowered. Without the information provided by my Regional Coordinator, I feel I would not have been as effective in advocating for my child. She sent great resources and roster of providers to help my son. Way above any other agencies. Anticipated my needs.”

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**OUTREACH**

Total Families Served: 21,264  
Total Professionals Served: 7,639  
Newsletter Subscribers: 7,325  
Materials Disseminated: 108,575  
Trainings: 311

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**CONTACT**

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3070 Presidential Parkway, Suite 130  
Atlanta, GA 30340  
Phone: (770) 451-5484  
Toll-Free: (800) 229-2038  
Fax: (770) 458-4091  
Website: http://p2pga.org  
Contact: Sitara Nayak, sitara@p2pga.org

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**IMACT:**

**Family/Provider Communications**

Families rate the usefulness of the support/information/resources they received from the GA F2F in helping them partner with (communicate with, talk with, work with) professionals to make decisions about their child’s health care.

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