

Family Voices Colorado is a collaborative of Family-Driven Organizations and Family Navigators that work with families, health care providers, other professionals and volunteers across our state to improve access to and quality of health care for young people with special needs. FV CO helps with application and enrollment for Medicaid and CHIP; understanding health insurance options through the new marketplace, Connect for Health Colorado; undertaking an appeal processes for public or private insurance; developing a culturally competent, medical home approach to care in the primary care office; or navigating complex service systems (such as disability, SSI, education, mental health).

2016 IMPACT on a FAMILY

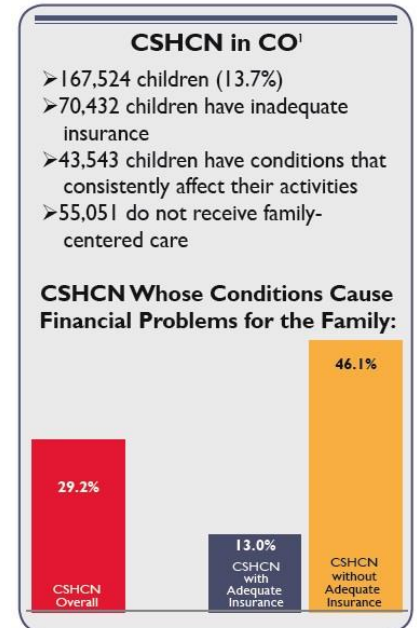
Family Impacts A family came to the F2F because their CSHCN was not receiving all necessary services, despite having private insurance, because of limits on his health plan and high out-of-pocket expenses for the family. FV CO helped the family acquire Medicaid as a secondary insurance so that all services ordered by his physicians were covered.

CO F2F provided all the information and application to the family of a young adult with SHCN who, despite living in CO for 5 months, were not aware that their son could qualify for Medicaid on his own. The young adult was able to get on Medicaid and no longer used the ER for basic health care needs.

2016 HIGHLIGHTS

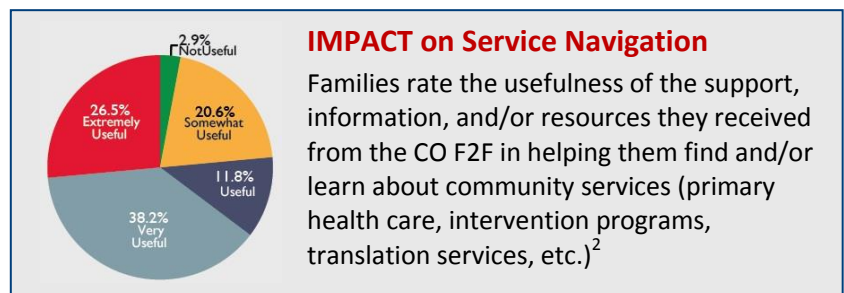
Community Impact of F2F Family Voices Colorado F2F Coalition includes seven contractors (Parent to Parent and Autism Society) and five Hospital Family Navigators (three are bilingual). Hospital Family Navigators are embedded in the Neurology, Child Health, Special Needs clinics, the Medical Legal Partnership at Children’s Hospital Colorado and the Level Four Special Needs Clinic at the Denver Health and Hospital Authority. Additionally, FVC cultural brokers to provide culturally competent materials and communicate information in a way that addresses the needs of Colorado’s diverse population that is serving immigrants and refugees *from more than 20 countries and communicating in more than 25 languages*. FVC Family Navigators help families overcome barriers they are experiencing with public or private health insurance, primary care or medical specialists, early intervention, school-based services, Community Centered Boards, guardianship issues, transition from pediatric to adult health care services, and other related systems.

System Impact Tom Rose, Director of CO FV, was appointed to a four-year term on the Medicaid Provider Rate Review Advisory Committee (of which he was promptly elected Chair) charged with reviewing 16,000 codes over five years and making recommendations to Medicaid and the Legislature Joint Budget Committee.



OUTREACH²

Total Families Served: 27,681
Total Professionals Served: 10,272
Newsletter Subscribers: 1,400
Materials Disseminated: 14,287



CONTACT

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¹National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 04/03/2014 from www.childhealthdata.org.
²FY2016 F2F data represents families and professionals served through one-to-one contact, training, and broader outreach from June 1, 2015 through May 31, 2016.
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