**Maternal & Child Health Bureau CYSHCN Core Outcomes & Related SPAN Activities (2015)**

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| **Core Outcome & Activity** | 1. Families are partners at all levels & are satisfied with services | 2. CYSHCN access ongoing coordinated, comprehensive care within a medical home | 3. CYSHCN have adequate public or private insurance to cover all needed care | 4. Children are screened early and continuously to identify special needs | 5. Services are organized in a way that families of CYSHCN can use them easily | 6. YSHCN experience effective transition to adult systems of care |
| **Individual Assistance to Families** | PTI TA staff, FRS, F2F coordinators, FV coordinator, P2P Support Parents, FSO provide families with information & support on partnering with health, mental health, EI, education, human services professionals & accessing services | FRS, F2F coordinators, FV coordinator, P2P Support Parents, FSO provide families with information & support on how to access ongoing, coordinated comprehensive care across systems; connect families to more effective pediatricians & specialty providers | PTI TA staff, F2F & FV provide individual information& TA for families on available public health options including Medicaid, SCHIP/ Family Care, Family Care Advantage & health coverage issues including appeals; Enrollment assistance under ACA grants | PTI TA staff, F2F, FV & P2P, Act Early Ambassador, provide information & TA to families on screening needs and connect them to screening resources; P2P Newborn hearing screening activities; Well Care Quick Peek; FQHC & child care/ Head Start screening training with UCEDD | FRS housed at SCHS CMUs, Autism CNNH, FQHCs (WRAP, PTI, Well Care): help families access services; F2F & Family WRAP help families access services more easily; FQHC & early childhood screening project; PTI TA staff | Transition TA Specialists provide information (Youth CD, transition resources for health practitioners, brochures, info packets) & telephone, email & in person TA; target families of YSHCN (IOLTA grant) |
| **Workshops for families** | F2F workshops for families: Parent-Professional Collaboration, Health Advocacy; PTI workshops & teleconferences;Regional mini conferences; Biannual Parent Leadership & Advocacy Conference | F2F workshops for families: Health advocacy, resources for families; teleconferences;Regional mini-conferences | F2F workshops for families: Health advocacy, resources; teleconferences; NJ Council on Developmental Disabilities Health Advocacy Toolkit Workshops (county & regional), webinars, read aloud on web | PTI & F2F teleconference series, workshops; NJ Inclusive Child Care Red Flags in Child Development, Rights & Resources workshops | Policy advocacy for improving availability of services, especially to underserved families, & maintaining case management & service coordination; workshops on Resources for Families, SPAN Awareness | County transition workshops (IOLTA); Regional Mini-Conferences Youth Strand; Dare to Dream Student Leadership conference |
| **Professional development** | Professional development on partnering with families across systems (IFSP/IEP, child care, medical home visits, immunization forum, teleconferences, etc.) (F2F, Well Care, Family WRAP) | Professional development for providers on resources for families; sharing of resources with providers | County workshops on health advocacy (F2F), Health Advocacy Toolkit (NJCDD), Healthcare Financing Resources, ACA enrollment strategies | Information on SCHS CMUs in Family WRAP brochure, widely disseminated; medical home training on screening (UCEDD); child care & Head Start screening training (CDC/Act Early Ambassador) | Sharing information with providers so they are aware of services for families & CYSHCN & can share info – F2F, WRAP, NJICC, MFS 360, PTIWorkshops on Resources for Families, SPAN Awareness including for all Child Welfare | Professional development on transition including through medical home learning collaborative, county workshops, teleconferences |
| **Parent leadership training** | SPAN Resource Parent (SRP) training; PTI, F2F, START project parent leadership training; Medical Home parent partner intensive training | SPAN Resource Parent (SRP) training; PTI, F2F, START project parent leadership training; Medical Home parent partner intensive training | SPAN Resource Parent (SRP) training; PTI, F2F, START project parent leadership training; Coordinated School Health intensive training | SPAN Resource Parent (SRP) training; PTI, F2F, START project parent leadership training; Coordinated School Health intensive training | SPAN Resource Parent (SRP) training; PTI, F2F, START project parent leadership training; Coordinated School Health intensive training | SPAN Resource Parent training; regional mini-conferences for parents & youth; Youth Leadership Council – NJYELL (PTI & F2F) |
| **Policy advocacy** | PTI, NJICC, Family WRAP & F2F/FV staff participate on task forces, representing the family voice, including State, AAP, & HMO Advisory Committees & work groups | Family WRAP & F2F/FV staff participate on task forces, etc., on medical home, including AAP Committee on CSN, Medical Home Leadership Group | Family WRAP & F2F/FV staff participate on task forces, etc. focused on improving coverage including Medicaid Advocates Group, HMO advisories | PTI, NJICC, Family WRAP & F2F/FV staff participate on AAP ABCD Advisory Committee, UCEDD early autism ID team, Early Learning Council, Map to Inclusive CC | PTI, NJICC, Family WRAP & F2F/FV staff participate on task forces aimed at helping families access services more easily & coordinating across systems | PTI, Family WRAP, F2F/FV, Transition staff participate on task forces around transitionNJ YELL |
| **Resources & Website** | Develop, translate, disseminate resources in 7 languages (hard copy, on web) | Develop, translate, disseminate resources in 7 languages (hard copy, on web) | Develop, translate, disseminate resources in 7 languages (hard copy, on web) | Develop, translate, disseminate resources in 7 languages (hard copy, on web) | Develop, translate, disseminate resources in 7 languages (hard copy, on web) | Develop, translate, disseminate resources in 7 languages (hard copy, on web) |

* FRS = Family Resource Specialists housed at SCHS Case Management Units with funding through Family WRAP (NJ DOH) and PTI (US DOE); CNNH contract; Well Care grant
* FV = Family Voices. Lauren Agoratus is NJ Family Voices coordinator (funded through Family WRAP by NJ DOH)
* F2F = Family to Family Health Information Center funded by US DHHS
* P2P = Parent to Parent (funded through Family WRAP by NJ DOH)
* PTI = Parent Training & Information Center (funded by US DOE)
* NJICC = NJ Inclusive Child Care Project (funded by NJ DHS)
* NJ YELL = Youth Engaged in Leading and Learning (statewide youth council)